



# FREQUENTLY QUESTIONS OF CENSUS 2011

## General Questions

### 1. What is a Census?

A Census is a count of the whole population of a country at a certain moment in time. This does not only concern the number of citizens and residences, but also the demographic and social-economic characteristics of the population at that moment.

### 2. Why is a Census being held?

The goal of executing a Census is to count the whole population and the residences of country/ island.

### 3. How often does the Census take place?

Every ten years a Census is being held.

### 4. When is the Census?

The next Census, Census 2011, is being held in the week of March 26<sup>th</sup> till April 3<sup>rd</sup>.

### 5. From where does CBS receive my information?

Via DROV all residences are identified with the help of satellite pictures. The CBS work with these.

### 6. Who function as interviewers?

The interviewers are teachers in daily live.

### 7. Why do teachers function as interviewers?

Teachers have a skill that makes them able to teach others on a high level. They also know how to communicate correctly and are known with the district or area where they teach.

**8. How can I be sure that my information is being dealt with in a confidential manner?**

Everybody that in one way or another is connected to the Census, is obliged by law to deal in a confidential manner with the information that has come to their attention when executing activities related to the Census. Persons whom trespass this law will be persecuted. All information gathered during the Census 2011 will only be used to produce statistics.

**9. How anonymous can it be if the Census has my name and address?**

Your name and address will only be noted on the occupants' list. When handing in the forms at CBS this list will be separated from the questionnaires. The occupants' list will be sent to the Civil Registry. The Civil Registry then will use these forms to update their database.

**10. When will the results of the Census be available?**

The results of the Census will be published a year after the data has been collected.

**11. How will the information obtain through the Census be published?**

The information resulting from the Census will be presented in written form, on the CBS' website and through press releases.

**12. Can I be sure that the Census is anonymous?**

All interviewers are sufficiently aware with the fact that they should deal in a careful way with the information they acquired.

**13. How will the results of the Census affect my community?**

The information obtained during the Census will be used for the government and other non-governmental organizations for policy, planning and administrative purposes.

For the citizen it is important to have insight in the current situation of their community. That insight can be obtained through the statistics that are being made available by CBS. This will make the citizen able to exercise a certain degree of control on the policy that the government is carrying out.

**14. What is going to happen with the children whom will not be following classes for a week?**

The schools are aware of the extra free week. They know how they will be dealing with this.

**15. Who finances the Census?**

The Census is being financed by the government of the island Curaçao.

## The Procedure

### 16. At which moments of the day can I expect a visit from an interviewer?

During the Census week the interviewers will be working everyday and whole days, in the morning as well as in the afternoon, also during the weekend aiming to reach as many people as possible. If nobody is at home they will leave a little letter or card with the request to call in order to make an appointment.

### 17. May I ask the interviewer to come back at another day?

You can make an appointment with the interviewer to come back at an appropriate date.

### 18. What happens if nobody is at home?

If nobody is at home the interviewer will leave a little appointment card indicating in the back that he or she has visited your residence and the message that he or she will come back at another moment.

### 19. What is the process that will be followed since the moment that an interviewer appears on my doorstep?

- The interviewer introduces himself or herself as one of the interviewers from CBS and says what his or her name is (wearing his or her badge). The interviewer presents an introduction letter and asks the respondents' cooperation.
- The interviewer gives a little explanation why he or she is visiting you and what the aim is. Then will be indicated how long filling out of the questionnaire is going to take and what you can expect as a respondent.
- Then the interviewer will start filling out the questionnaires. Starting with the first page of the **Living accommodation folder**. Followed by filling out the **Personal Form(s)** by the interviewer. If these are completely filled out the interviewer will continue with the Living accommodation folder.
- At last the **Occupants' list** will be filled out.

### 20. How long will it take to fill out the questionnaires?

The average time necessary for this process is 20 minutes. But this is also dependent on some factors, namely:

- the speed of the interviewer;
- the size of the household.

### 21. May the interviewer assigned to me ask me to take a look inside of my residence?

If you are being asked about the surface of the house and resources in the house, if you do not have a problem with that, you may give the interviewer authorization to take a look inside your house to be able to answer the questions themselves.

**22. Do I have to fill out the form myself?**

No, this will be done by the interviewers. They received a special training which makes them able to do so. When the questionnaires are brought back to the office they will have to be scanned, that is another reason why it is important for them to be filled out carefully.

**23. Who may answer the questions?**

Basically the questions have to be answered by the adults which are forming part of the household. They should personally answer the questions that they are being asked. Only for kids and other persons whom are not able to answer for themselves, it is allowed to do this within their household.

**24. Can my child answer the questions for me?**

No, this will not be possible if he or she is under the age of 18.

**25. Why does the interviewer have to actual come to my residence to fill out the forms?**

The interviewer knows how the questionnaires are set up and can give an explanation about these. For the questions concerning living accommodations, the interviewer will have to answer some questions on his or her own.

**26. In which language are the questions asked?**

The questionnaires are available in 4 languages: Papiamentu, English, Dutch and Spanish. The language in which the questionnaires are filled out is dependent of the language that the respondent speaks.

**27. I speak Chinese, are they able to speak in my Language?**

If it turns out that the interviewer does not dominate the language of the interviewer well, then he or she can request another interviewer that does dominate the language to fill out the questionnaires.

**28. Will my answers be checked?**

The answers of the respondents will be checked at the CBS office. If there still are questions, concerning certain answers provided by the respondent, the respondent will be contacted through telephone.

**29. How can I verify if the interviewer really is an official interviewer from the Census organization?**

When an interviewer shows up at a respondent's doorstep, first of all you may and can ask the interviewer a proof of identify. All interviewers participating in the Census should have an official badge from the CBS; stating the following:

- the logo for Census 2011;
- the signature of CBS' director;

- a photo of the interviewer.

**30. Will my answers be dealt with in a confidential manner?**

Yes, your answers will be dealt with in a confidential manner.

**31. What should I do when I notice anything out of the ordinary?**

Please report these immediately to CBS. The contact for these matters will be the project leader or the management of CBS. You can call the general number of CBS (461-1031). You can leave your name, address and telephone number, and they will contact you later.

**32. What should I do when I notice that none interviewer has visited me?**

You can contact CBS, to still make appointment.

## The questions

**33. How many questions will they be asking me?**

The Census mainly consists of two questionnaires, namely: the Personal form consisting of 54 questions and the Living accommodations folder containing 35 questions on one side, and an Occupants' list at the other side.

**34. What type of questions will they ask me?**

The Personal form among other things consists of questions concerning demographic/ migration, health care, education, employment and income. The Living accommodation folder among other things consists of questions covering: the composition of the household, the nature of the stay, construction of the residence, electricity supply, ownership of the residence, the period the residence was being build, the language one uses, transportation and nuisance in the near environment.

## Participation

**35. Who should participate?**

Everybody whom on the Census date (26<sup>th</sup> of March) has been residing on the island for 6 months or more.

Or everybody that has been residing here for less then 6 months, but is planning on staying here for a minimum of 6 months as of the Census date.

**36. Am I obliged to participate?**

Basically every citizen is obliged to participate in the researches done by the CBS. For some researches (mostly researches concerning companies) this obligation, if necessary, is actually being enforced by the CBS. For researches that are being done from door to door (for example a Census) no penalties are being imposed on the home owners if they refuse to give their cooperation. However, the CBS finds it more important that people cooperate willingly and hopes to be able to

convince them of the importance for everybody to cooperate, through providing information in an effective manner.

**37. Will I get paid to participate?**

You will not receive a payment for your participation. Participating to the Census is seen as a collaboration of the citizen to the democracy of his or her country.

**38. What happens if I do not participate?**

The interviewer will have to convince you that your information will be processed anonymously and that the CBS is not connected with any other governmental services and that CBS is executing an independent research.

**39. I am residing at the island temporarily, should I participate too?**

If you have been residing on the island for less than 6 months and are planned to stay here for less than 6 months; in that case you will not be counted.

**40. I am doing my internship on the island should I participate?**

Only those whom are on the island longer than 6 months or are planning to stay, can participate.

**41. If I have more than one residence, at which of these residences will I be counted?**

You will be counted at address where you are residing in the week the Census takes place.

**42. How will the students at the Campus be counted?**

The students at the Campus are being counted.

**43. How will I be counted, if I do not have a residence?**

Everybody that does not have a home including drug addicts will be counted. These individuals will be counted by a special team and with support of the organizations in question.

**44. What happens if only mentally challenged individuals are living at my residence?**

These persons will be counted like any other citizen.

**45. What is the procedure for address where there are more residences at the same address?**

Every household will be interviewed separately.

**46. Are people that are temporarily staying at my residence being counted on my address?**

If they have been residing on the island for a 6 months or more; or have been residing here for lesser than 6 months, but are planning to stay for 6 months or more as of the Census date, in that case they will be counted at your address.

**47. What happens if I am on vacation in the week when the Census takes place?**

You could give another member of the household your information or you will be counted in the recount.

**48. What happens if I am in the exterior for a longer period of time? (concerning the person himself/ herself or family members)**

You could give another member of the household your information or you will be counted in the recount.

**49. What happens if I am in the hospital?**

Another member of the household could give the interviewer your information or you can be interviewed in the hospital if you are able to answer.

**50. What happens if I am not a resident of Curaçao?**

Non-Resident will not be counted. They are not included in the definition people who should be counted for the Census.

**51. How are the people in (shelter/ retirement) homes being counted?**

These people shall be visited in the homes and the management of these homes shall submit information on the people residing there.